

INTERNATIONAL'S CARE AND MAINTENANCE GUIDE

Congratulations on your purchase of a state-of-the-art roofing system. Proper installation of your system requires following all product manufacturers' recommended procedures. Initially, assuring proper installation requires active participation by the Building Owner. Although not exhaustive, this Installation and Maintenance Guide is intended to assist you in avoiding some common pitfalls and accomplishes your goal of proper installation and maintenance.

*****IDS RECOMMENDS:

1. That the Building Owner and/or agent employ competent roofing installation professionals; architects, consultants, engineers, and roofing contractors.
 - a. As IDS reserves the right to grant and revoke approvals, always confirm the status of your roofing contractor.
 - b. All such personnel are agents of the Building Owner and NOT IDS.
 - c. If the Building Owner discovers a leak, this leak must be investigated by his local roofer, consultant, architect or engineer. Then if you are reasonably sure that it is deteriorated material causing the leak contact IDS in writing and by telephone immediately for scheduling an investigation. The Building Owner is responsible to pay for the investigation in the event it is not IDS membrane or IDS products deteriorating. Failure to pay such investigation fees will null & void the warranty if the leaks are not caused by IDS membrane or IDS products.
2. That the Building Owner and/or agent employ a qualified independent inspector throughout installation.
3. That the Building Owner confirms compliance with all state, county, city and local building specifications and taxes. IDS specifications have been developed to meet requirements for the IDS Warranty.
4. That the Building Owner and/or agent obtain copies of and consult IDS specifications and literature prior to installation.
5. That the Building Owner and/or agent confirm that the existing substrate is compatible with the IDS system installation.
6. That the Building Owner and/or agent inspect the existing substrate for moisture.
 - a. An existing wet substrate damages the integrity of the entire roofing system
 - b. All wet sections of the existing substrate MUST be removed and replaced prior to installation of the IDS roofing system.
 - c. The existing wet substrate is not discoverable by visual inspection after installation. Damage caused by this condition is specifically excluded by the IDS Warranty.
7. That the Building Owner and/or agent inspect the existing deck for structural integrity. The existence of structural flaws is not discoverable by visual inspection after installation. Damage caused by this condition is specifically excluded by the IDS Warranty.
8. That the Building Owner and/or agent protect the roofing system from damage caused by mechanical contractors or others permitted access to the roof. The use of walkway pads protects the roofing system from damage.
9. That the Building Owner and/or agent install adequate and proper drains. Ponding water damages the integrity and risks the warrantability of the roofing system.
10. That IDS specifications be provided to all contractors participating in the installation of the system.
 - a. All metal work, counter flashings, copings, and perimeter installations must be fastened and sealed according to IDS specifications.
 - b. Although metal components are specifically excluded by the IDS Warranty, failure to properly install according to IDS specification risks warrantability of the roofing system.

11. That the Building Owner and/or agent verify that porous block, sheet metal protrusions (e.g. air conditioning units, ventilation ducts, etc.) are properly sealed
12. That the Building Owner and/or agent consider the type and extent of the warranty required prior to installation
 - a. The IDS Warranty extends only to IDS products.
 - b. Any project requiring the issuance of an extended warranty must be reported to IDS prior to installation for additional specifications and details. Warranties exceeding ten (10) years for workmanship or ten (10) years for materials are considered extended.
 - c. The visual inspection provided by IDS is a service to the roofing contractor in order to determine the warrantability of the roofing system. The inspection is not a certification that all conditions of the roofing system conform to IDS specifications.
 - d. Warranties are NOT available for noncommercial use.
 - e. Failure of metal flashings, surface treatments, mechanical units, etc., which allow moisture to penetrate beneath the membrane are specifically excluded by the IDS Warranty.

*******MAINTENANCE RECOMMENDATIONS:*******

1. Inspect the roof at least twice yearly in the Spring and Fall. Also, inspect the roof after any severe weather.
2. Record maintenance procedures as they occur and keep a log of all access times and parties working on the roof.
3. Do not permit ponding water to exist on the roof. Ponding water is defined as standing water remaining on the roof for forty-eight (48) hours.
4. Keep roof areas clean. Debris on the roof causes damage including, but not limited to improper drainage, ponding water and holes.
5. Do not expose the IDS Roofing System to acids, solvents, greases, oils, fats, chemicals, etc. If the IDS Roofing System is subject to contact with such materials, notify IDS immediately. NOTE: roof coatings and sealants are not covered by the IDS warranties.
6. Do not permit roof traffic. The IDS Roofing System is designed to be a waterproofing membrane. If there is roof traffic for any reason, contact IDS for the installation of protective walkway pads.
7. Properly and regularly maintain all counter flashing, metal work, drains, skylights, equipment curbs and supports, and any other roof top accessories.
8. Do not install additional equipment on your IDS roof, (e.g. HVAC units, antennas, vents, drains, etc.) without contacting IDS in writing for approval, before proceeding.
9. Should you have a leak:
 - a. Check for the obvious: clogged drains, loose counter flashings, broken skylights, open grills or vents, broken water pipes, and cracked walls etc.
 - b. Record conditions resulting in leakage: heavy or light rain, wind direction, temperature, time of day etc.. All of these are important clues for tracing the cause of the leak. If you are prepared with the facts, the diagnosis and repair can proceed quickly.
 - c. If you are reasonably sure that the IDS Roofing System is the cause of the leak, contact an IDS Field Tech. Supervisor immediately.

Proper maintenance is not only essential, but is REQUIRED. Compliance with this guide will assist the Building Owner in maintaining a watertight roof for many years.

In the event of a problem we recommend you contact your agent/approved applicator prior to contacting IDS.

Thank you for choosing IDS. We appreciate your business. Please feel free to contact us with any questions, concerns, requests, or comments. Additional literature and information is readily available.

